

# At the Factory Gates

EPISODE 4/6



International  
Labour  
Office

 **better  
factories**  
Cambodia



QUICKLY, QUICKLY, HELP US. BRING SOME ICE AND THE FIRST-AID BOX! ARE YOU OK? WHERE DOES IT HURT?



...IT'S OK...I, I THINK...I BANGED MY HEAD...AH...AH... IT HURTS A LOT... AM I BLEEDING?





I'M SORRY MADAM BUT THE WORKERS ARE RIGHT. TOO OFTEN ACCIDENTS HAPPEN THAT COULD HAVE BEEN PREVENTED IF MORE ATTENTION WAS PAID TO OSH.

NEXT MORNING IN THE FACTORY...



FIRE!!



EMPTY!





QUICK KOSSAL...HELP ME...  
THERE'S MORE MATERIAL  
OVER THERE...



QUICKLY  
THROW IT  
ON TOP!

ONCE THEY PUT OUT THE FIRE . . . . .



DON'T TRY AND BE THE HERO NOW DARA...I  
JUST FINISHED USING THE EXTINGUISHERS  
AND WAS ABOUT TO SMOTHER IT WITH THIS  
MATERIAL...IT COULD HAVE BEEN BAD SO  
IT'S LUCKY I WAS HERE.



DARA...WHAT  
YOU DID WAS  
VERY BRAVE!

KOSSAL, WHAT'S IMPORTANT IS THAT  
THE FIRE IS OUT AND NO ONE WAS BADLY  
INJURED. WE NEED TO TELL MANAGEMENT  
THAT THOSE EXTINGUISHERS WERE EMPTY.

YES MADAM, IT WAS A GOOD THING  
THAT DARA ARRIVED WHEN HE DID  
AS THE FIRE COULD HAVE SPREAD...I  
ALREADY USED TWO EXTINGUISHERS  
TO PUT IT OUT WHEN DARA ARRIVED.



KOSSAL...I SAW WHAT WAS HAPPENING  
FROM MY OFFICE...NEITHER OF THOSE  
EXTINGUISHERS WERE WORKING. DARA  
HAD THE GOOD SENSE TO GRAB THAT  
MATERIAL AND THREW IT OVER THE  
ELECTRICAL BOX.



THANK YOU MADAM...BUT IT IS TRUE  
KOSSAL WAS TRYING HIS BEST TO PUT  
OUT THE FIRE IT'S JUST THAT THE  
EXTINGUISHERS WERE EMPTY.

THE NEXT DAY...

YES, I KNOW... THESE EXTINGUISHERS NEED TO BE REGULARLY CHECKED. ALL OF US NEED TO LOOK AT PREVENTING ACCIDENTS RATHER THAN REACTING TO THEM ONCE THEY HAVE HAPPENED.



SISTER, HOW DO YOU FEEL NOW? DON'T WORRY, EVERYBODY SAW THE BLOOD I WILL MAKE THE MANAGEMENT UNDERSTAND THAT WHEN A WORKER GETS SERIOUSLY INJURED LIKE YOU DID...THEY HAVE TO PAY COMPENSATION!



IT'S OK, IT'S REALLY NOT SO BAD. I CAN TAKE A DAY OFF TOMORROW AND IF I FEEL BETTER AFTER THAT THEN I WILL RETURN TO WORK.



SISTER WHAT'S THE HURRY...? TAKE A WEEK OFF AND DON'T WORRY, I CAN FIX EVERYTHING AND YOU WON'T LOSE A RIEL...IN FACT THE MANAGEMENT WILL BE PAYING US FOR YOU TO HAVE A SMALL HOLIDAY!



KOSSAL, THE FACTORY MANAGEMENT HAVE ALREADY AGREED TO COVER HER ACCIDENT COSTS...WE BOTH KNOW THAT THE LABOUR LAW REQUIRES THAT.

SINA...DON'T YOU HAVE SOMEWHERE ELSE TO BE... WHERE YOU CAN PLAY THE "GOOD SAMARITAN"?



I DON'T KNOW KOSSAL...I DIDN'T HAVE ANY STITCHES AND THE DOCTOR AT THE INFIRMARY SAID I SHOULD CHECK WITH HIM AGAIN TOMORROW.

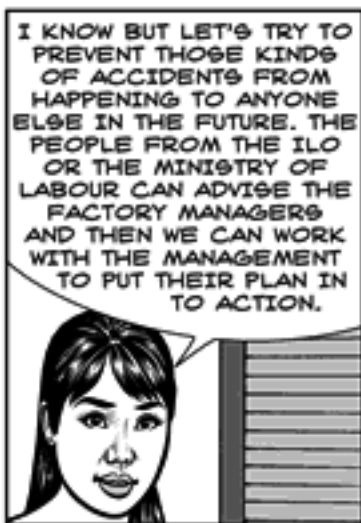


WHAT DOES HE KNOW, HE'S JUST A DOCTOR! HE'S LIKE EVERYBODY IN MANAGEMENT... JUST TRYING TO MAKE THE WORKERS WORK LIKE SLAVES! LOOK AT WHAT HAPPENED TODAY...THOSE FIRE EXTINGUISHERS WERE EMPTY AND FOR MORE THAN A FEW YEARS!



SAVETH THERE IS ANOTHER WAY. WE CAN TALK TO THE ILO... MAYBE WE CAN GET THEIR ADVICE. WBC EXPORT ABROAD AND I KNOW THAT MORE AND MORE BUYERS CARE ABOUT THE CONDITIONS OF THE WORKERS.

BUT WHAT CAN THEY DO NOW? MY ACCIDENT HAS ALREADY HAPPENED!



I KNOW BUT LET'S TRY TO PREVENT THOSE KINDS OF ACCIDENTS FROM HAPPENING TO ANYONE ELSE IN THE FUTURE. THE PEOPLE FROM THE ILO OR THE MINISTRY OF LABOUR CAN ADVISE THE FACTORY MANAGERS AND THEN WE CAN WORK WITH THE MANAGEMENT TO PUT THEIR PLAN IN TO ACTION.



MAYBE YOU ARE RIGHT SISTER.

A FEW DAYS LATER AT HRM'S OFFICE . . . . .



THANK YOU FOR COMING TO WORLD BRAND CLOTHING. I REALISE THIS IS A MEETING WHICH SHOULD HAVE TAKEN PLACE A LONG TIME AGO.

WELL MANY OF THE FACTORIES ARE STARTING TO UNDERSTAND THAT WHAT WE ARE TRYING TO DO IS IMPROVE CONDITIONS FOR THE WORKERS.



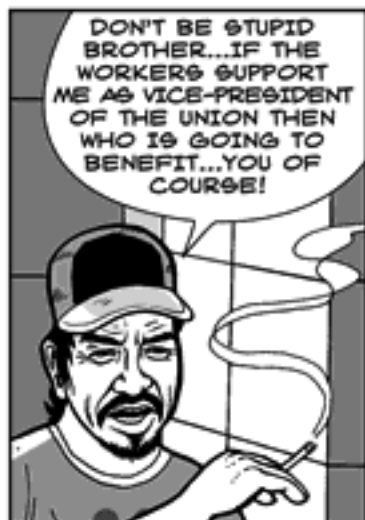
I SEE..WELL, THERE HAVE BEEN A NUMBER OF SMALL INCIDENTS AT OUR FACTORY RECENTLY WHICH COULD HAVE BEEN QUITE SERIOUS... WE ARE HOPING THAT THE ILO CAN ADVISE US SO THAT WE MEET INTERNATIONAL STANDARDS.



SINCE OUR FIRST FACTORY MONITORING VISIT, WE'VE NOTED A NUMBER OF AREAS WHICH WE FEEL NEED TO BE FIXED.

AND IMPROVE THE FACTORY WORKING CONDITIONS FOR EVERYONE.

THE ASSEMBLED GROUP GO ON A TOUR OF THE FACTORY...





A FEW MOMENTS LATER THE FIRE ALARM SOUNDS...





A FEW MOMENTS LATER . . . . .



KOSSAL...I DON'T KNOW WHAT TO SAY...YOU SAVED THE FACTORY...I'M JUST SO SORRY ABOUT WHAT I SAID TO YOU BEFORE.



MADAM, NEVER MIND...WHAT'S IMPORTANT IS THAT WE PUT THE FIRE OUT AND NO ONE WAS HARMED.

OH...KOSSAL...WHAT YOU DID WAS VERY BRAVE...YOU PUT YOUR OWN LIFE AT RISK.

YES...IT IS TRUE...I'M SORRY IF I DOUBTED YOU IN THE PAST...WHAT YOU DID WAS INCREDIBLE!

KOSSAL HOW CAN I THANK YOU EXCEPT TO SAY THAT I KNOW THE FACTORY OWNERS WILL BE MORE THAN GRATEFUL!







IN RECOGNITION OF HIS BRAVERY THE FACTORY OWNERS HAVE ASKED ME TO AWARD KOSSAL WITH THIS CERTIFICATE OF MERIT AND THIS BASKET OF FRUIT. KOSSAL WOULD YOU LIKE TO SAY A FEW WORDS?



WELL...WHAT CAN I SAY... ANYONE IN MY POSITION WOULD HAVE DONE THE SAME THING I'M SURE.



KOSSAL YOU SAVED OUR JOBS AND MAYBE SOME OF OUR LIVES...



EVERYONE...! WE SUPPORT KOSSAL, WE SUPPORT KOSSAL, WE SUPPORT...

**WE SUPPORT KOSSAL**



THANK YOU, THANK YOU...BROTHERS, SISTERS IF YOU ELECT ME TO BE YOUR UNION VICE-PRESIDENT I WILL SHOW YOU A STRONG COMMITMENT LIKE I DID TODAY WITH THE FIRE!



THANK YOU KOSSAL. BUT...I WANT EVERYONE HERE TO UNDERSTAND THAT WE NOW KNOW THIS FIRE HAS BEEN CAUSED BY A CARELESS ACT...



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# KEY MESSAGES FROM THE EPISODE

- HEALTH AND SAFETY PREVENTION IS BETTER THAN A CURE.
- BE CAREFUL AT WORK AND ON THE WAY TO AND FROM WORK.
- MANAGEMENT, UNIONS AND WORKERS SHOULD WORK TOGETHER TO MAKE A SAFE AND HEALTHY WORKPLACE.
- WEAR PPE IF IT IS NEEDED.